

## Frequently Asked Questions On Training Credit Individual Member

**1. Who is eligible to receive the S\$100 training credit?**

All existing Individual members who renew their membership for FY2023/2024 will receive the S\$100 training credit. It is not applicable for new members who join between 1 July 2023 and 30 June 2024.

**2. What is the validity period of the S\$100 training credit?**

The S\$100 training credit is valid for a year and is effective from 1 July 2023 to 30 June 2024. Only training programmes that are held between 1 July 2023 and 30 June 2024 are applicable for the use of the training credit.

**3. What can I use the S\$100 training credit for?**

You can use the training credit to offset the cost of CPE training courses conducted by IIA Singapore. You may wish to look at the list of training courses available [here](#). The training credit is not applicable for IIA Singapore conferences, webinars, Learn-At-Lunch talks, and networking events.

The training credit can only be used for one training course. No refund will be made for any unutilised portion.

**4. How will I receive the S\$100 training credit?**

No physical or e-vouchers will be issued. IIA Singapore will keep a record of the training credit that is used by each member.

**5. Can I transfer the S\$100 training credit to another member?**

The S\$100 training credit is non-transferable and cannot be exchange for cash.

**6. How should I use the training credit to offset the cost of the course that I am keen to attend?**

- a) Complete the course registration form [here](#).
- b) Write to IIA Academy at [iia-academy@iia.org.sg](mailto:iia-academy@iia.org.sg) and attach the completed registration form.
- c) Make mention in the email that you would like to utilise the S\$100 training credit to offset the identified training course.

**7. Who should I contact if I have queries?**

Please write to us at [membership@iia.org.sg](mailto:membership@iia.org.sg) or call 6324 9029 and a member of the team will assist you with your queries.